



Hednesford Valley High

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Headteacher: Mr S. Stokes, BSc (Hons), PGCE, NASENCo, NPQH
Deputy Headteachers:
Mrs E Hill, BSc (Hons), QTS, NPQSL, MA
Mrs E Perry, BSc (Hons), PGCE, PGDip, MA, NASENCo
Associate Assistant Headteacher: Mr C Wall, BSc (Hons), PGCE, NPQML

Our ref: EPe/NDu
13th February 2025

Dear Parents/ Carers,

I am writing to inform you of an important change regarding the management of our school data. From Monday 21st April 2025, we will be transitioning from our current Management Information System (SIMS) to a new system called Arbor. This change is being made in line with our commitment to comply with GDPR regulations, ensuring that we continue to manage your child's data responsibly and securely.

The Arbor system comes with several exciting features designed to benefit both you and your child. As part of the system's capabilities, parents and carers will have access to a parent app where you can:

- Monitor your child's attendance
- Book their school lunches
- Manage lunch and trip payments directly within the app.

This means that we will no longer be using ParentPay for lunch or trip payments. We believe that Arbor will provide a more seamless and user-friendly experience for you, helping you stay more connected with your child's school life.

We understand that you may have questions or concerns, and we are happy to support you through this transition. If you need any further information or assistance, please feel free to contact me via the school office.

Thank you for your continued support as we move forward with this exciting update. We look forward to working with you to make this transition as smooth as possible.

Kind regards,

Emma Perry (Mrs)
Deputy Headteacher and Data Protection Officer

